

SANTA CATERINA VILLAGE FACILITIES - SUMMER 2024

THE LOCATION: In the middle of the town of Scalea, in the heart of the splendid Gulf of Policastro and overlooking a wide beach lapped by the blue sea of the Upper Calabrian Tyrrhenian sea, stands the **SANTA CATERINA VILLAGE**, an extensive tourist complex that counts 380 rooms, and with its 40,000 square meters of extension with large green areas of Mediterranean scrub in which the accommodation facilities and hotel and recreational services are inserted, arranged in two Mediterranean-style buildings: the **RESORT** building directly on the sea and the **VILLAGE building** immersed in the greenery of the pine forest.

THE ROOMS: Accommodation is provided in Resort, Comfort, Smart or Basic rooms, from 2 to 6 beds. The **RESORT ROOMS** are equipped with independent air conditioning, mini fridge, safe, hairdryer, 32" full-HD LED TV. To fully enjoy the disarming beauty of the sunsets of the Gulf of Policastro, the **RESORT SEA VIEW** rooms are the most beautiful rooms ever. But the real spearhead of the accommodation offer of the Santa Caterina Resort is represented by the 2 wonderful **JUNIOR SUITES** and are characterized by a large double terrace, which directly overlooks the sea. Composed of a large entrance hall with living area, exclusive furnishings in refined chromatic shades, a large and soft King bed and sealed by a large bathroom with emotional shower and artistic design. Walking through our Shopping Centre, with souvenir shops, local crafts and typical Calabrian products, you go to the **VILLAGE BUILDING**, where the **COMFORT, SMART and BASIC rooms are located**. The **COMFORT ROOMS** are characterized by a design and layout offering more space and high comfort. They are ideal for both those who love modern design and soft colours. They have a capacity that can be modulated according to the needs of the guest. They are also available as **FAMILY SUITE solution**, consisting of a common entrance to access to the two separated large sleeping rooms and the bathroom, up to 6 beds. They are equipped with independent air conditioning, mini fridge, safe, hairdryer, 32" full-HD LED TV. The **SMART ROOMS** are equipped with centralized air conditioning (running by schedule), mini fridge, safe, hairdryer, 32" full-HD LED TV. The SMART rooms are also available with a FAMILY SUITE layout consisting of a common entrance, two large sleeping areas and the bathroom. The capacity for the FAMILY SUITES is from a minimum of 4 and up to 6 beds. **ACCESSIBLE SMART ROOMS** are also available for guests with disabilities or walking problems. Strategically located on the ground floor for greater usability, they have the same facilities as the Smart rooms, the accessible bathroom meets the requirements necessary for a full enjoyment of the holiday of each guest, and are designed to make the holiday usable even for those people with special needs that are traveling alone. A large independent patio completes this room. The offer is completed by the **BASIC ROOMS**, with simple and essential furnishings, also equipped with centralized air conditioning (running by schedule) times, mini fridge, safe, hairdryer, 32" full-HD LED TV.

MEALS & DINING: SERVICE PACKAGE HOLIDAY PLUS+ which includes meals (breakfast, lunch, dinner) and **begins with dinner** on the day of arrival and **ends with breakfast** on the day of departure. **Drinks included with meals** are **still and sparkling mineralized water, white and red**

wine and **soft drinks** (soft drinks, soda, and fruit juices). Lunch on arrival or departure are always excluded, and if available, can be purchased on site. For guests of the Village Rooms breakfast, lunch and dinner will be served in the large Village Restaurant overlooking the half-Olympic swimming pool. Gueststaying in Resort Rooms, can enjoy meals in the Resort Restaurant, usually dedicated to them. At every rooms (or party) will be assigned a table upon arrival and it will remain the same for the duration of their stay. All meals, could be served in one or more restaurants, include **buffet service** (*in certain periods meals may be served at the table or restaurants may be modified for organizational needs without notice, without this constituting a change in the service provided*). Breakfast with cafeteria and tea from dispenser. At lunch and dinner, the menus will always be different vary with many courses, so guests can choose and taste all the delicacies from our chefs. Menus will be offered with **national and typical Mediterranean dishes** with a wide variety of appetizers, first and second courses, side dishes, cooked and raw vegetables, rotisserie, seasonal fruit and desserts, without forgetting the **specialties of Calabrian gastronomy**. During the week of stay, **theme evenings will be organized, with typical dishes and entertainment** in the dining room. Mineralized water, house wine and soft drinks, included in the arrangement will be dispensed through a dispenser machine or assisted. For all guests and upon communication at the time of booking or check-in, **we prepare dishes suitable** for those who have intolerances or specific diets, such as **celiac disease, lactose intolerance** and similar. With our Maître Pâtissier we cater an internal pastry service for any occasion to celebrate, upon reservation at least 24 hours before the event (service with extra charge). For children up to 3 years of age there is **THE BABY RESTAURANT** to cater an “*infant-oriented*” food, with dedicated times and area, with the assistance of a **cooker available** for the express preparation of **tailor-made dishes for early childhood**.

THE BARS: Inside the complex there are 2 Bars: The Central Bar, next to the main lobby, and the Garden Bar, by the main swimming pool and dancing area, and next to the Lido. Drinks at the bars are not included in the arrangement and payment are made using the **SANTA CATERINA CARD** which can be bought upon arrival at the hotel, since cash does not circulate inside the structure.

THE BEACH: Directly by the sea, the **SANTA CATERINA BEACH** with its direct access to a private beach of over 3,000 square meters of sand and gravel, reserved and equipped with umbrellas, deck chairs and sunbeds and with lifeguard assistance. The beach service, included in the club card, entitles you during your stay to an umbrella station, from the third row onwards, equipped with 2 deck chairs or with a sunbed and one deck chair per room for the duration of your stay. Subject to availability, you can reserve a fixed umbrella position in the 1st row € 105 or in the 2nd row € 70 per week to be paid locally. The presence of lifeguard personnel is guaranteed during the opening hours of the lido.

POOL SERVICE: At guests' disposal there are 4 swimming pools, 2 of which are half-Olympic suitable for swimming and 2 for younger guests, 1 of which has a water slide. The use of a swimming cap is mandatory inside the pool and it will not be allowed to play in the water in compliance with current regulations and regulations.

SERVICES AND FACILITIES: 24-hour reception, concierge and excursion service, lifts, free wi-fi in all rooms and common areas, TV room, 2 bars, 2 restaurants, pizzeria (*July and August*), children's restaurant. Shopping gallery with tobacconist, newspapers, souvenirs, photographer, laundry, unattended parking. The Santa Caterina Village is also VILLAGE 4 ALL® certified, a quality mark that certifies the complex that guarantees their usability to the disabled people, to confirm the empathy towards all guests, but also the concreteness of a punctual and attentive service towards all our customers, and in particular for those who have special needs.

ENTERTAINMENT: The SANTA CATERINA VILLAGE with its extension of over 40,000 square meters and its sports and recreational equipment allows you to carry out playful, recreational, sports and entertainment activities at any time of the day, all included in the club card. Several activities will be offered at the same time, both during the day and in the evening, with shows in the amphitheater, the piano bar at the Garden and the baby dance at the disco beach.

THE MINI AND JUNIOR CLUB: children (4-12 years) and teenagers (12-17) can be entrusted to a highly qualified entertainment staff, with a rich program of games, sports and recreational activities, to entertain our young guests in peace and guarantee parents well-deserved relaxation.

SPORT: The use of sports facilities (basketball court, volleyball, five-a-side football, 2 tennis courts, beach volleyball, bowls, archery, table tennis) during courses and group tournaments organized by the entertainment staff are included in the **CLUB CARD**. Sports equipment (tennis, five-a-side football) is also available outside the hours and collective entertainment activities, for the use of which there may be an extra charge.

THE NAUTICAL CENTER: Canoes, SUP (paddle surfing) and sailing berets are available to our guests, both for free individual use, and during group outings with the help of our entertainment staff. The use of the equipment is regulated to allow the safe use of the equipment to all guests of the structure.

THE SANTA CATERINA DIVING: The PADI 5 Stars IDC Center, completes the sports offer by welcoming divers of all levels and grades, recreational and technical, snorkelers and freedivers, and is qualified to accompany dives for the disabled as well as to issue patents for adults and children with PADI and IAHD certified instructors, represents an excellence of the Calabrian coast. The diving service is subject to a fee, and in some period can be suspended without advice.

PET FRIENDLY: dedicated solutions are available for your pets. By indicating it at the time of booking, we will assign rooms with a terrace or patio to facilitate the stay of small and medium-sized pets (maximum weight 40 kg.). There is also a delimited green area to allow them to play and walk. It is essential to read the appropriate regulations, by contacting the booking office or available at the link:

<https://www.santacaterinavillage.com/data/scheda-tecnica-mare-a-4-zampe-2024-eng.pdf>

HOUSEKEEPING: the rooms will be tidied up daily with daily change of towels and midweek of sheets.

CHECK-IN AND CHECK-OUT: To speed up the registration process, web check-in is available from the day after the confirmation of your reservation. Registration operations begin at 12:00 on the day of arrival, while rooms are available from 17:00 on the day of arrival. The property has a parking lot dedicated to our guests but which is not guarded. There are usually enough car space to meet all needs, but could happen that the parking lot is not capable to guarantee a place for all vehicles. Check-out is within 10:00 am on the day of departure. All the services included in the club card, such as access to the beach, ends at 12:00, the time at which you must leave the structure and at the same time free up the parking space. Departure day lunch is always not included. Further information can be requested at the Reception. In case of special needs related to arrival and departure times (planes/trains) we recommend to contact the booking office to check availability and costs of the early-arrival and late check-out service.

ID CARD ON ARRIVAL: Upon arrival it is mandatory to show a proper id card to identify all the members of the reservation, including minors of any age, pursuant to art. 109 of the Consolidated Law on Public Security. Otherwise, the hotel will apply the full rate or the discount of the higher age group, and in some case can refuse the registration with no refund to the guest.

SANTA CATERINA CARD: Upon arrival at the hotel guest has to collect a rechargeable prepaid card that must be used for payments of extras at the bar or restaurant. Any unused credit will be returned before departure.

SHUTTLE SERVICE: For guests who arrive by train or plane, on request we can organize a pick-up service upon reservation. Info and costs can be requested at booking office.

CAR RENTAL: Through affiliated partners, with guaranteed and competitive rates, a fleet of cars of your choice is available. Delivery in 30 minutes, subject to availability.

MEDICAL ASSISTANCE: A medical service is open on set days and times (morning and/or afternoon). Visits are subject to a fee.

PRIVACY: The personal data provided will be processed in accordance with Legislative Decree Reg. (EU) no. 2016/679

This official service & facilities sheet for summer 2024 is also available on our web site at link:

<https://www.santacaterinavillage.com/data/service-facities-sheet.pdf>